

# Schletter Guarantee- Certificate



## 10 year durability guarantee on our fastening systems with this seal

In the event that damage is caused to a purchased item, despite proper installation and handling and in the context of normal use, Schletter will immediately exchange the respective component within the guarantee period.

The guarantee is limited to additional delivery and assembly of defective components upon notification of the damage within the guarantee period. Any statutory guarantee or liability claims shall remain unaffected. The obligation to fulfil the guarantee shall not apply if the damage has arisen in connection with defective installation or handling of the system or in connection with exceptional stress (e.g. storm damage, impact of instability of the sub-surface, specific chemical or biological effects), unless the damage is documented as not having been caused thereby but essentially due to a material or construction error. With regard to installation and handling, the technical product descriptions and installation instructions regarding the respective products as supplied by Schletter shall apply, as shall the statutory and generally-recognized standards and principles of building and construction work, as well as, as appropriate, on a priority basis, the plans, statics and instructions prepared by us individually for the customer. If, for particular construction components, generally or for a particular type of use, a possible shorter life is expressly indicated or provided for within the framework of Schletter's individually-generated plans, an exchange is scheduled within a shorter period, the guarantee period shall be restricted to such life or period. There is no entitlement for claims insofar as damages are covered or can generally be covered by insurance against storm and similar events (natural-peril insurance). This guarantee shall only substantiate claims made by Schletter's partners, in cooperation with whom all guarantee claims are to be settled. Enforcement by third parties shall only be possible if Schletter agrees hereto.

Please reference our general Terms and Conditions for further information.

\*in acc. with the respective product sheet and our General Terms and Conditions of Sale and Supply ([www.schletter.de/AGB](http://www.schletter.de/AGB))  
Subject to changes and/or technical modifications.

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**SCHLETTER**